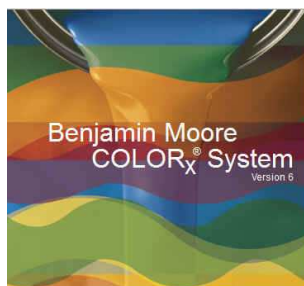


# **Benjamin Moore & Co. Moore's COLOR<sub>x</sub>® System Release Notes & Installation Guide Version 6.25.2000**



COLOR<sub>x</sub> version 6.25.2000 is a maintenance update to correct a problem in the last version which displays duplicate prescriptions in certain Benjamin Moore colors in product 548. In addition, the K308 product in Canada can now be accessed for custom color matching. Thirty two Benjamin Moore ready mix colors now have numbers assigned to them. (For example Linen White / PM-28)

## **Interior Primer Changes U.S. & Canada**

### **In the U.S.**

Regal Select interior products (547 - 551) and ben interior products (W625 – W627) now use the Fresh Start High-Hiding All Purpose Primer, product number 046.

If you currently have the Regal Select interior primer 546 or have the ben interior primer W624, use the Fresh Start High-Hiding All Purpose Primer 046 prescriptions in COLOR<sub>x</sub>

### **In Canada**

Regal Select interior products (K547 - K551) and ben interior products (K625 – K627) now use the Fresh Start High-Hiding All Purpose Primer, product number K046.

If you currently have the Regal Select interior primer K546 or have the ben interior primer K624, use the Fresh Start High-Hiding All Purpose Primer K046 prescription in COLOR<sub>x</sub>

## **Special Character**

When searching for a color that contains an accent character such as "Café", it is no longer necessary to use the accent over the "e" when performing a color lookup. Simply enter "Cafe" in the Color Number or Name search field and the program will return all color names found for Cafe or Café.

## **New Product for Retailers in Canada**

F403 Regal Select High Build Exterior Paint Soft Gloss

This release contains prescriptions and database files for this new product.

## **COLOR<sub>x</sub> Formulation Engine**

In February 2012, we released COLOR<sub>x</sub> with a new formulation engine in the software. This new “engine” vastly improved the color matching capabilities when matching custom colors and competitive colors. At that time there were a limited number of products using it. All Benjamin Moore products are now using the new formulation engine in COLOR<sub>x</sub>.

## **Documentation: Operator’s Manual and Quick Start Guide**

The COLOR<sub>x</sub> documentation can be found on the system after the software is installed. They are in Adobe® pdf format and can be found in the Program Files\Benjamin Moore & Co\ColorTech\Documentation\COLOR<sub>x</sub> folder. They include the operator’s manual (Colorx.pdf) the and the quick start guide (quick start.pdf.)

## **Help**

While in the COLOR<sub>x</sub> application, you can view the Operator’s Manual and the Quick Start Guide by clicking on Help, then choose COLOR<sub>x</sub> Help for the manual or COLOR<sub>x</sub> Quick Start.

## **Competitive Color Prescriptions in COLOR<sub>x</sub>**

We have amassed an extensive collection of colors from our competitor’s color merchandise. This information is available in our Color Search option in COLOR<sub>x</sub>. To see if a color exists, simply follow the same procedure you would for a Benjamin Moore color. Enter a color number or name, along with a product, and either select an individual company or check the “Search All” box above the Select Company drop down list.

Unlike a Benjamin Moore color which displays a prescription created and tested by our Color Prescription Lab, we store just the measurement of the competitive color. That measurement is run in our color matching application to generate a color prescription the same as if you measured a custom color with a spectrophotometer and calculated a match.

Therefore, when a customer requests a match to a competitive color, a retailer should follow this procedure.

First, look up the color in COLOR<sub>x</sub> and determine if we have it in our system. If it is, a prescription will be calculated and displayed. Click on the button “Closest BM Color”, this will list the five closest Benjamin Moore colors. Suggest to the customer that they look at our closest colors and see if that meets their color requirements. This has two benefits, if the color is acceptable, then you have a tested Benjamin Moore prescription to make the color and you have changed a competitive color specification to a Benjamin Moore color specification.

Second, if you or the customer has a sample of the competitive color merchandise then match the color merchandise just as you would match a custom color. Since the customer will be judging the color to the merchandise sample that should be your target. Depending on the age and condition of the merchandise, it may not represent what we have stored in COLOR<sub>x</sub>.

Finally, if the customer does not like our closest color and no sample of the color is available then use the calculated match in COLOR<sub>x</sub>.

If you have any questions, please contact your Color Technology Rep. or call 800-809-9213.

# Moore's COLOR<sub>x</sub>® System Installation Guide

The Benjamin Moore COLOR<sub>x</sub> Prescription Book and Color Matching System programs are incorporated into a single software package. It is available on the Benjamin Moore Retailer Portal, Mybenjaminmoore.com or on a CD and runs under the Windows® XP, Windows® Vista, and Windows® 7 operating systems.

## Minimum System Requirements

- Intel Pentium® processor 500 MHz or higher.
- 1 GB of RAM
- 750 MB of free hard disk space.
- CD or DVD Drive
- Video card capable of supporting 16M colors
- Printer
- Serial or USB port for spectrophotometer
- Windows® XP, Windows® Vista or Windows® 7

## Installation

If you are downloading COLOR<sub>x</sub> from the Benjamin Moore Retailer Portal, mybenjaminmoore.com, read the "COLOR<sub>x</sub> Download Instructions." This will instruct you how to download and install COLOR<sub>x</sub> on your computer.

To install COLOR<sub>x</sub> from a CD, you must have the Windows desktop displayed. If there are any other applications running, they should be closed before attempting to install the program. If your system has any automatic virus detection software enabled, it should be disabled before installing.

Insert the CD labeled "COLOR<sub>x</sub> System" into the CD drive.

The installation procedure will automatically start and bring you to the **Welcome Screen**.

If the installation does not automatically start, click on the "Start" button, usually found at the lower left corner of the screen. The primary menu will pop up. Click on "Run..." and the "Run" dialog box will display. Type "**D:\SETUP**" (where "**D:**" is the designated drive letter for the CD) on the "Open" line and click on "OK".

The Setup Wizard will guide you through the installation.

## License Agreement

As you start the installation, the License Agreement screen appears. Be sure to read this license agreement. If you disagree with the terms of the agreement, then click on the Cancel button to exit the installation. If you agree with the terms, then check the appropriate box to continue the installation. The installation will prompt you to select the software region, United States or Canada. The default is United States.

After the successful installation of the software you may be prompted to reboot your system.

**Note:** *If you have a previous version of COLOR<sub>x</sub>® 6, this installation will not write over any stored samples or stored customers. They can be still be accessed.*